

www.hackneyservicesforschools.co.uk

workplace mediation



REFER A CASE FOR MEDIATION NOW
CONTACT US ON 020 8820 7538

services for schools



**hackney
learning trust**

Unresolved conflict costs more than just money. Our mediation services resolve complex disputes speedily, effectively and with as little disruption as possible. Our experienced mediators work with all parties in a dispute to establish their needs to support a lasting and mutually acceptable resolution.

WHAT IS MEDIATION?

Mediation is a non-adversarial way of resolving difficult situations. It is used as an alternative to other more formal processes.

The mediator is an impartial third party. They help the two or more disputing parties to have an open and honest discussion so that they can secure a mutually acceptable outcome. Mediation does not apportion blame, but rather encourages collaboration, understanding and acceptance.

Any agreement in mediation comes from those in dispute, not from the mediator. The mediator is neutral, will not express a view.

Mediation is both voluntary and confidential.

96% of mediations undertaken by HLT are successfully resolved within one day.

DISPUTES RESOLVED IN ONE DAY

In most cases, mediation lasts for one full day. Whilst employees can become entrenched in conflict, a trained and skilled mediator can help staff move towards a more constructive and satisfactory resolution.

ISSUES SUITABLE FOR WORKPLACE MEDIATION

Workplace mediation is an appropriate solution for a wide range of issues. If you are unsure about the suitability of a case in your school or organisation, please contact us on **020 8820 7538**

We will be happy to offer impartial advice to help you decide if mediation is right for you. Listed below are just some of the cases that we regularly and successfully mediate:

- Conflicts and disagreements between employees and within teams.
- Conflicts arising from change and the management of change.
- Allegations of bullying, harassment and other inappropriate behaviours.

£510 per day
Order code: 05/HR/038

