

services for schools

[www.hackneyservicesforschools.co.uk/simssupport](http://www.hackneyservicesforschools.co.uk/simssupport)



# SIMS support package

PROVIDING SCHOOLS WITH IT SUPPORT FOR OVER A DECADE

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**GET THE MOST  
OUT OF YOUR  
DATA WITH  
SPECIALIST  
AND FLEXIBLE  
SUPPORT.**



**SIMS**

helping  
schools  
inspire

**Accredited Support**

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SIMS is central to the effective management of schools. Through the proficient use of SIMS, we will help you improve your pupil outcomes.

We provide advice, training, consultancy, support and awareness of current developments in the software.

As a recognised CAPITA SIMS Accredited specialist team, we are able to provide support to all educational establishments.

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## **WHAT'S INCLUDED IN OUR SIMS PACKAGE?**

- **Dedicated SIMS Support Help Desk.**

Our SIMS Support Help Desk is available from 8:30 to 5:30 Monday to Fridays and provides unlimited telephone and remote support.

- **Supported SIMS modules.**

Our SIMS Support Team members have extensive expertise across the SIMS suite.

- **Proactive strategic advice and guidance on the best use of SIMS.**

- **CAPITA accredited technical support.**

Including deployment of SIMS quarterly upgrade releases, including release notes following software upgrades.

- **Access to the SIMS Support Team on line portal.**

A broad range of updates, resources and knowledge base to support your use of SIMS.

- **Three scheduled visits per year.**

- **Scheduled onsite and offsite training and refreshers for staff.**

Including workshops on all statutory returns and end of year procedures.

- **Statutory compliance advice, support and guidance.**
- **Pre-Ofsted checks and on-site visits.**

## **ADDITIONAL SIMS SERVICES**

- Bespoke SIMS training and consultancy.
- Bespoke SIMS Reports.
- SIMS and FMS server migrations.
- SIMS FMS BACS and ongoing support.
- Installation and set-up of additional SIMS software not included in the standard SIMS package.
- SIMS data health checks.
- Remote home access set-up.



**"The SIMS Team members are very approachable and understand our needs. They have a strong commitment to providing a well organised quality service at excellent value for money."**

**Angela Belcher,**  
Finance Manager,  
St Matthias CE Primary  
School

**"Thank you so much for all your extra support and guidance throughout this census process. Your team's knowledge and expertise has made this experience ten times easier."**

**Joyce Siaw,**  
Data Leader, Stoke  
Newington School and  
Sixth Form

**"It's been a lifesaving experience on more than a few occasions working with the MIS Team. Cristina and her team are always ready to help and their knowledge of SIMS is excellent. Having an LA with the MIS Team is definitely value for money."**

**Gaya Oztok,**  
Business Manager,  
Grasmere Primary School

## FIND OUT MORE

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For further information and pricing,  
please contact Cristina De Pointis at  
[cristina.depontis@learningtrust.co.uk](mailto:cristina.depontis@learningtrust.co.uk)  
or on **020 8820 7777**

Alternatively please visit

[www.hackneyservicesforschools.co.uk/simssupport](http://www.hackneyservicesforschools.co.uk/simssupport)



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